




As of 24 October  
2022

<b>First Entry Ukraine Ticket</b>	 <ul style="list-style-type: none"><li>• The <b>Emergency Ticket Ukraine (Not-Ticket Ukraine [alt])</b> will expire as of <b>31 October</b>. Analogously to the European railways, an adequate replacement product will be introduced.</li><li>• The <b>First Entry Ukraine Ticket (Erstankunft Ukraine-Ticket)</b> will be issued to people with a Ukrainian passport:<ul style="list-style-type: none"><li>• <b>by the train attendants in trains</b> arriving from the direction of <b>Czechia, Slovakia, and from Hungary</b></li><li>• at the travel centre in Vienna Central Station, where the Emergency Ticket Ukraine had already been issued since summer 2022, and Graz Central Station</li></ul></li></ul>  <ul style="list-style-type: none"><li>• <b>An accompanying information campaign for displaced persons will be offered in Ukrainian and German</b> at the <b>ÖBB travel centre</b> and <b>by the train attendants</b>.</li></ul>
<b>Detailed description</b>	 <ul style="list-style-type: none"><li>• Valid for <b>24 hours after ticket issuance</b> for <b>one journey from the Břeclav border (Czechia), Marchegg border, Kittsee border (Slovakia), or Hegyeshalom border (Hungary)</b> as well as Vienna Central Station and Graz Central Station <b>to an ÖBB railway station in Austria or to the Passau station (Germany), Buchs SG station (Switzerland), Brennero/Brenner station, or Tarvisio Boscoverde station (Italy)</b></li><li>• <b>Valid in trains operated by ÖBB for a single journey in 2nd class within Austria from one of the border stations or from Vienna Central Station or Graz Central Station.</b></li><li>• <b>Issued directly in the train by the train attendant on cross-border journeys.</b> If a displaced person does not encounter a train attendant in the train or does not enter Austria by train, a ticket will be issued (solely) at the travel centres in Vienna Central Station or Graz Central Station.</li><li>• <b>Price: EUR 0.00</b></li></ul>
<b>Accompanying measures</b>	<ul style="list-style-type: none"><li>• <b>Communication measures to displaced persons</b> upon issue of the Emergency Ticket Ukraine <b>until 31 October 2022</b></li><li>• <b>Provision of information directly</b> to displaced persons <b>by train attendants in the train</b></li><li>• <b>PR communication by ÖBB</b> in cooperation with the refugee coordinator</li></ul>

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<b>Until 31 Oct</b>	<b>Issue of the Emergency Ticket Ukraine at ÖBB ticket counters</b> , at the ÖBB ticket machines in Vienna Central Station, by the train attendants in the train, and at the Ukraine hub in Vienna Central Station
<b>From 1 Nov</b>	<b>Issue of the First Entry Ukraine Ticket by the train attendants</b> in trains coming from Czechia, Slovakia, and Hungary as well as at the travel centre in Vienna Central Station, where the Emergency Ticket Ukraine had already been issued since summer 2022, and Graz Central Station

